From the President of ASE

Expertise in an area is much more than competence. It means having a deeper understanding, above average skills, and a dose of creativity, all combining to get the job done at a high level. Many sports fans agree that LeBron James is an expert at basketball and he does have all of these qualities. Most of us would also agree that, if we need a cavity filled, we would rather have an expert dentist than a competent one. For the important things in life, we want an expert.

At ASE, we help to identify experts in automotive service, so we have, for more than 40 years, had a role in finding the best of the best when it comes to technicians and specialists in our industry. Together with our sponsors, we recognize a number of super experts in the field every year. Last November, we honored 47 ASE Certified individuals from across the country and across the industry. Take a look at page 4 to learn more about those top performers. And, to dig a little deeper, read a profile of one of those award winners on page 8. Daner Torres, an ASE Certified Master who works at Wentworth Subaru in Portland, Oregon, is a true inspiration. As a teenage immigrant from Cuba, Daner first had to learn English before he could focus on automotive technology. He was named the Subaru-U/ASE Master Automotive Technician of the Year in 2017.

At ASE, we also strive to continuously improve education and training for the automotive industry. That is where our sister organizations come in. NATEF and AYES have merged to become the ASE Education Foundation, keeping the same mission of educating the workforce of tomorrow. ATMC is now the ASE Training Managers Council (but keeps the same acronym). The annual ATMC Training Benchmark Survey has just been released, showing many training statistics and trends. Be sure to check out the full report at www.atmc.org.

Finally, if you haven’t heard, the EPA now requires Section 609 credentials from an authorized organization (such as ASE) for everyone who purchases R-134a and R-1234yf refrigerants in containers of 2 pounds or larger. Find out what this means for you on page 3.

New EPA Requirement
Compounds the Need for Section 609 Credentials
By Dave Cappert, ASE Campus & 609 Administrator

Don’t be caught off-guard by a new EPA rule requiring you to show your Section 609 credentials in order to purchase R-134a and R-1234yf refrigerants in containers of 2 pounds or larger.

The EPA has long required technicians who service motor vehicle air conditioning (MVAC) systems to successfully complete a Section 609 program through an EPA-authorized organization. The new rule, effective January 1, 2018, calls for proof of that credential when purchasing the most common motor vehicle refrigerants. Proof can be in the form of a certificate or wallet card. If you have earned the credential and can produce proof, you are ready for the new law. But what if you haven’t earned it, or have earned it but can’t find your proof? ASE can help.

If you have never earned this credential, or if you earned it before 2015 and want to be up to speed on the latest refrigerants and regulations, ASE can get you through this, with two options:

➔ The quickest and most convenient method is online using a credit card; go to www.asecampus.com to enroll. If you pass the online quiz, you may immediately print a 60-day temporary credential while you wait for your permanent credentials in the mail.

➔ If you choose to use the printed booklet, mail your completed quiz to ASE with payment (quizzes not accepted via fax). It normally takes several weeks for mailed quizzes to be graded and to receive your credentials. The booklet is free; you pay when you submit your quiz for scoring. Order your booklet at www.ase.com/requestmaterials.

If you earned your credential through ASE’s Section 609 program, but cannot find your certificate or wallet card, we can verify your record and provide a duplicate for a nominal charge. The duplicate credentials request form can be found at www.asecampus.com.

Remember, every technician who services motor vehicle air conditioners must be trained and credentialed by an EPA-approved organization. Now, anyone who purchases R-134a and R-1234yf (in containers of 2 pounds or larger) must be able to prove that they have earned this credential.
ASE HONORS
THE BEST OF THE BEST

Last November, 47 ASE Certified professionals from across the country came together at the ASE Board of Governors meeting in San Diego for an awards ceremony recognizing their achievements, as top scorers on ASE certification tests, as high level on-the-job performers and as examples of excellence in action within their communities. Thirty-six companies from both OEM and Aftermarket segments sponsored the individual technician recognition awards in the Auto, Truck, Collision, Parts and Service categories, along with awards for automotive instructors.

“ASE has recognized the best of the best in our industry for more than 40 years,” said Tim Zilke, ASE President and CEO. “The enthusiasm and professionalism displayed by our award winners testifies to the high quality of individuals who wear the ASE Blue Seal. We are proud to have them as part of the ASE family.”

Some of the candidates for these national industry awards are selected from a list of high scorers on ASE certification tests. Others are chosen by the award sponsors based on company-specific criteria. Recommendations are sought from employers to ascertain that the individual demonstrates excellence not only on the ASE tests, but also on the job. Parameters for the award winner selections are set by the sponsors. ASE acts only as a facilitator and host of these awards. Not surprisingly, there are always many more deserving candidates than there are awards to win.

All of the elite ASE Certified professionals come together to be honored at the annual ASE Technician Awards ceremony held every November at different locations throughout the United States.

Please join us in congratulating the 2017 ASE award winners, and set a goal to aim for excellence on your ASE tests and in your career. Who knows? Maybe your name will be here next year.

AWARD TITLE                  WINNER               CITY     STATE     EMPLOYER

AvalaCoatingSystems/ASE Refinish Technician of the Year
Big O Tires/ASE Master Automobile Technician of the Year
BodyShop Business/ASE Master Collision Repair & Refinish Technician of the Year
Bosch/ASE Master Automobile Technician of the Year
Bridgestone Retail Operations/ASE Master Automobile Technician of the Year
Byr Shoemaker/ASE Education Foundation Instructor of the Year
Cengage Learning/ASE Master Automobile Technician of the Year
Chrysler/ASE Master Automobile Technician of the Year
Chrysler/ASE Master Collision Repair & Refinish Technician of the Year
Delco Remy/ASE Master M/H Truck Electrical/Electronic Systems Technician of the Year
Freightliner/ASE Master on the Job Technician of the Year
Gates/ASE Master Automobile & L1 Technician of the Year
GM/ASE Master Automobile Technician of the Year
GM/ASE Parts Consultant of the Year
GM/ASE Service Consultant of the Year
USA/ASE Technician of the Year (Sponsored by GM)
Honda/ASE Master Automobile Technician of the Year
Acura/ASE Master Automobile Technician of the Year
I-CAR Platinum/ASE Master Collision Repair & Refinish Technician of the Year
Mercedes-Benz/ASE Master Collision Repair & Refinish Technician of the Year
Motor Age Training/ASE Master Automobile and L1 Technician of the Year
National Tire & Battery Southeast/ASE Master Automobile Technician of the Year

Gabriel Miranda
Sean Murphy
Terence Kolsc
David Lang
Jonathan Fisher
Norman Chapman
James Truxal
James Yanuzzelli
Chad Elsmont
James Zum
Brian Stevens
Rob Vicelli
Bryan Rasmusson
Dale Huffines
Nicole Traas
SSgt Michael Brooks
Chris Roberds
Richard Lyons
Kurt Money
John Hughes
Christopher Bradley
Jacob Tully
Kevin Dwyer
Heath Bomar

Miami  FL  In-n-Out Auto Body
Gilbert  AZ  Big O Tires
Norwood  MN  Lenzen Chevrolet Buick
Albuquerque  NM  Independent Vehicle Service
Camp Hill  PA  Firestone Complete Auto Care
Centralia  WA  South Puget Sound Community College
New Carlisle  OH  Sinclair Community College
Parlin  NJ  Buick Chrysler Jeep Dodge RAM
Hunker  PA  Ron Lewis Chrysler Jeep Dodge
New Prague  MN  Ryder Systems
Gretna  NE  Truck Center Companies Omaha
Villa Park  IL  Rob’s Automotive
Wausau  WI  Kocourek Chevrolet
Mt. Pleasant  TX  Sisk Motors
Williamson  NY  Cavallaro Neubauer Chevrolet
Navarre  FL  United States Air Force
Mckinney  TX  Honda Cars of McKinney
Auburn  WA  Acura of Seattle
Santa Rosa  CA  Shotwell Body & Paint
Midlothian  VA  Merchants’ Tire & Auto Center
Westmont  IL  Midas
Kissimmee  FL  BMW STEP Training Program
Clarksville  TN  Avis Budget Group
Acworth  GA  National Tire & Battery

“The enthusiasm and professionalism displayed by our award winners testifies to the high quality of individuals who wear the ASE Blue Seal. We are proud to have them as part of the ASE family.”

TIM ZILKE
ASE President and CEO
The industry is facing a challenge. The service professional workforce is aging out and we continue to struggle with image and perception.

According to the TechForce Foundation, the transportation industry has been hit with a “perfect storm” of causes that increase the demand for service professionals:

- A strong, growing economy has created more demand for automotive and other transportation service industry sectors. This is normal during a recovery, however this recovery has been relatively long.
- There is a catch-up demand in addition to the normal demand, as a reaction to the Great Recession of 2008 in which many technicians left the workforce.
- Other factors: greater vehicle reliability, dealer consolidation, longer maintenance intervals—are all stabilizing. Now, because vehicles are becoming increasingly complex, the industry needs more service professionals:
  - Create Solutions
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Our career and technical education system for auto and truck service professionals is currently producing approximately 39,000 graduates per year. Over the last twenty years, we have seen the dismantling of the career and technical education system as young people are told the only way to a success in life is through a four-year college degree, devaluing the skilled trades.

The solution lies in a collective effort by the industry: cooperate with the education system to provide resources and support; work to change the perception held by parents and students before they commit to four-year college by showing them clear pathways to success through a STEM education and the variety of opportunities in the transportation industry; and provide capable service professionals with training, benefits and a wage that will support a family, pay off student loans, and cover the costs of tools required by the trade.

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On the industry side, the ASE Training Managers Council is helping by taking this message to our industry members and getting them involved in a variety of tasks, such as developing interactive programs that will engage pre-high school students or creating a list of opportunities in the industry.

On the education side, the ASE Education Foundation has been out in front in supporting career readiness in high school and college programs. They have competency standards and an internship program that address the needs of both students and businesses, allowing the students to make a successful transition to industry. The Foundation has also developed several resources to support instructors in their role.

What can you do? Help make sure that your business is the kind of environment that a parent would be proud to have their son or daughter work at. Become involved with your local career and technical education program, advising them on the skills needed by an entry-level employee. Become a mentor to a young intern. And just as important, take advantage of the training and development opportunities available. Join your peers to be the best service professional you can be. And, be proud of the service you provide to your community.

### 2017 ASE Award Winners (… continued)

<table>
<thead>
<tr>
<th>AWARD TITLE</th>
<th>WINNER</th>
<th>CITY</th>
<th>STATE</th>
<th>EMPLOYER</th>
</tr>
</thead>
<tbody>
<tr>
<td>National Tire &amp; Battery West/ASE Master Automobile Technician of the Year</td>
<td>Steve Oleszczuk</td>
<td>Oswego</td>
<td>IL National Tire &amp; Battery</td>
<td></td>
</tr>
<tr>
<td>Navistar/ASE Master M/H Truck Technician of the Year</td>
<td>Jay Schick</td>
<td>Rockford</td>
<td>MI West Michigan International Trucks</td>
<td></td>
</tr>
<tr>
<td>Navistar/ASE Master School Bus Technician of the Year</td>
<td>Kenneth Allen</td>
<td>Tucson</td>
<td>AZ RWC Group Trucks</td>
<td></td>
</tr>
<tr>
<td>Navistar/ASE Parts Specialist of the Year</td>
<td>Jordan Cox</td>
<td>Altoona</td>
<td>IA O’Halloran International</td>
<td></td>
</tr>
<tr>
<td>Nissan/ASE Master Automobile Technician of the Year</td>
<td>Thomas Ley</td>
<td>Rocklin</td>
<td>CA Future Nissan of Roseville</td>
<td></td>
</tr>
<tr>
<td>Infiniti/ASE Master Automobile Technician of the Year</td>
<td>Brian Messinger</td>
<td>Stanton</td>
<td>PA Bennett Infiniti of Allentown</td>
<td></td>
</tr>
<tr>
<td>Pep Boys/ASE Master Automobile Technician of the Year</td>
<td>Antonio Carrillo</td>
<td>Hutto</td>
<td>TX Pep Boys</td>
<td></td>
</tr>
<tr>
<td>PPG/ASE Master Refinish Technician of the Year</td>
<td>Brian Yoder</td>
<td>Huntington</td>
<td>PA Stuckey Ford Collision Center</td>
<td></td>
</tr>
<tr>
<td>Prento Smart Choice/ASE Master Automobile Technician of the Year</td>
<td>Kevin Fraser</td>
<td>Estherville</td>
<td>IA S &amp; R Auto and Tire</td>
<td></td>
</tr>
<tr>
<td>RepairPal/ASE Master Automobile Technician of the Year</td>
<td>Michael Aubrey</td>
<td>West Springfield</td>
<td>MA Spartan Auto Care Center</td>
<td></td>
</tr>
<tr>
<td>Snap-on/ASE Master Automobile Technician of the Year</td>
<td>Steven Sellers</td>
<td>Columbus</td>
<td>IN Elkton’s Automotive Service</td>
<td></td>
</tr>
<tr>
<td>Snap-on/ASE Master Collision Repair &amp; Refinish Technician of the Year</td>
<td>Bryce Andersen</td>
<td>Hastings</td>
<td>MN Raymond Auto Body</td>
<td></td>
</tr>
<tr>
<td>Snap-on/ASE Master M/H Truck Technician of the Year</td>
<td>Steven Remus</td>
<td>Riverview</td>
<td>FL Southeastern Freight Lines</td>
<td></td>
</tr>
<tr>
<td>SpeeDee Oil Change &amp; Auto Service/ASE Master Automobile Technician of the Year</td>
<td>Patrick Sacco</td>
<td>Marrero</td>
<td>LA SpeeDee Oil Change &amp; Auto Service</td>
<td></td>
</tr>
<tr>
<td>Subaru/ASE Master Automobile Technician of the Year</td>
<td>Christopher Johnson</td>
<td>Chesapeake</td>
<td>VA R.K. Subaru</td>
<td></td>
</tr>
<tr>
<td>Subaru University/ASE Master Automobile Technician of the Year</td>
<td>Daner Torres</td>
<td>Portland</td>
<td>OR Wentworth Subaru</td>
<td></td>
</tr>
<tr>
<td>TECHNET Professional/ASE Master Automobile Technician of the Year</td>
<td>Steven Neffler</td>
<td>Havre</td>
<td>MT Borgren Transmission &amp; Auto Care</td>
<td></td>
</tr>
<tr>
<td>Tire Kingdom/ASE Master Automobile Technician of the Year</td>
<td>Brian Woodstock</td>
<td>Jupiter</td>
<td>FL Tire Kingdom</td>
<td></td>
</tr>
<tr>
<td>Toyota/ASE Master Automobile Technician of the Year</td>
<td>Frank Gaspar</td>
<td>Cortlandt Manor</td>
<td>NY Curry Toyota</td>
<td></td>
</tr>
<tr>
<td>Toyota/ASE Master Collision Repair &amp; Refinish Technician of the Year</td>
<td>Raymond Patterson</td>
<td>Vista</td>
<td>CA Toyota Carlsbad</td>
<td></td>
</tr>
<tr>
<td>Lexus/ASE Master Automobile Technician of the Year</td>
<td>Timothy Pett</td>
<td>Enola</td>
<td>PA Bobby Rahal Lexus</td>
<td></td>
</tr>
<tr>
<td>Volvo/ASE Master Automobile Technician of the Year</td>
<td>Xavier Brown</td>
<td>Corvallis</td>
<td>OR Sheppard Motors</td>
<td></td>
</tr>
<tr>
<td>ZF/ASE Aftermarket Master Automobile Technician of the Year</td>
<td>Timothy Sincobaugh</td>
<td>Auburn</td>
<td>NY Sincobaugh Automotive</td>
<td></td>
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</table>
For Daner Torres, an ASE Certified Master Auto Technician at Wentworth Subaru in Portland, Oregon, dedication to family and hard work along with the willingness to make the most of opportunities have added up to success and fulfillment at a young age. This unassuming young man has faced and overcome challenges that might have limited others.

In 2004, after an eight-year wait, the Torres family was granted an immigration visa to enter the United States from Cuba. First stop was Miami, but this was little more than a layover, as the family relocated a week later to Portland on the advice of a church group in South Florida. The family knew nobody, but was not alone; they received help and advice from their church. “Good people helped us along the way,” Daner remarks. So, to the Pacific Northwest went the Torres family.

Among the first priorities for the young teenager was learning a second language. “It toughened me up; I stayed out of trouble,” Daner, now fluent in English, recalls. When he was old enough, he worked in a warehouse for a gasket manufacturing company to contribute to the family. But he wanted more.

Like so many future technicians, Daner was “always fascinated with fixing stuff” and thought it was “time to try something new” with a better future. Daner’s timing could not have been better. The industry had been improving educational opportunities, with OEMs recognizing the importance of local involvement to encourage excellence in auto programs. For Subaru of America, this effort meant developing “Subaru-U” – a partnership between Subaru of America, its local dealers, and high performing ASE Accredited secondary and post-secondary schools.

“Students at participating Subaru-U partner schools can gain valuable knowledge of Subaru vehicle systems that can better prepare them for possible employment in any one of approximately 600 Subaru retailers nationwide. Retailers have the ability to take an active role with their local partner schools in shaping the technicians of tomorrow,” notes the Subaru-U website.

Wentworth Subaru in Portland saw the potential in Daner and offered him a sponsored apprenticeship that combined periods of hands-on mentorship and training onsite at the dealership’s busy service department with study in the automotive program at nearby Mt. Hood Community College. Their program was NATEF Accredited and an AYES participant (both programs are now known as the ASE Education Foundation); additionally, it offered a limited-entry “IMPORT” program (Individualized Mechanical Program of Repair Technicians), giving students an opportunity to gain work experience while being trained as service technicians for specific dealerships or independent repair facilities.

“We began by watching, then learned to diagnose problems, and moved on to hands-on work” at the dealership, Daner recalls. Three months at the dealership alternated with three months at Mt. Hood for eight quarters until Torres emerged with a freshly minted Associates Degree in Automotive Technology and then began a year of full-time work at Wentworth.

Daner places great value on his mentorship experience. “You need the classroom time, but you need the hands-on training to retain the information. When you have a mentor, it makes it much easier. You have someone on your side. When you are new, it is nice to have someone backing you up.” To that end, Daner explicitly thanked Wentworth Subaru for the opportunity. “It’s been an honor; they mentored me through school.”

Torres has stayed on at Wentworth, where he has worked for the past five years. He looks back with gratitude for the many people who influenced and “helped (him) along the way”—specifically, Steve Michener, Automotive Instructor at Mt. Hood Community College; Daner’s direct mentor, Chris Thompson, Senior Master Subaru Technician at Wentworth; and Thomas Carson, Technical Manager at Wentworth.

Asked to give advice to those just starting their careers, Daner says “learning electricity is one of the biggest things; knowing electrical systems helps a lot.” And while he mentions the usefulness of training videos, Daner stresses the importance of hands-on training. “It’s important to touch stuff, physically, and to apply (knowledge) right away.”

Between schooling and work at Wentworth, Daner has nine years under his belt. A young family man, Daner is quick to thank his wife, Araceli. “She helped me achieve my goals; she is a hard-working beautiful woman.” He adds, “I’m a proud dad of my two lovely daughters; they always put a smile on my face when I get home from work. They are the love of my life.”

Since graduating five years ago, Daner has earned his ASE Master Auto Technician certification and notes that the ASE credential is “something that employers look for” and adds that “it helps with the raises, too!” He views the career as very stable and adds, “I am proud to be an ASE Master Tech.”

In 2017, Daner Torres was named the Subaru-U / ASE Master Automotive Technician of the Year. “Daner has come a long way since immigrating in 2004,” said Dan Vespertino, Director, Service-Technical, Subaru of America and member of the ASE Board of Governors. “Today, he is a shining star realizing his American dream and is thriving in his chosen profession. He has set the bar for others in his time with Subaru University and by earning his ASE Blue Seal of Excellence. He should be as proud of his accomplishments as we are of him.”

DANER TORRES

Subaru Specialist, ASE Certified Master Auto Technician

“When you have a mentor, it makes it much easier. You have someone on your side.”

Pictured from left to right: Jeff Walker, Walker’s Automotive Service; Ken Benson, Subaru of America; Daner Torres, Wentworth Subaru; Dan Vespertino, Subaru of America; Tim Zilke, ASE.
ASE has announced name changes that help clarify its relationship with groups operating under the ASE umbrella. The core mission of each entity remains the same. However, the new names take advantage of the high brand awareness of ASE among consumer, industry and education audiences. These changes took effect on January 1, 2018.

The National Automotive Technicians Education Foundation (NATEF) and Automotive Youth Educational Systems (AYES) merged to become the ASE Education Foundation. The Foundation will continue to focus on improving the education and preparation of students for careers in the automotive industry, with four key areas of concentration:

- Accrediting automotive service technology training programs at high schools and post-secondary institutions
- Supporting automotive service technology instructors
- Building relationships between employers and automotive service technology students at high schools and post-secondary institutions
- Philanthropic outreach within the automotive service and repair sector

ATMC also has a new name, although the acronym remains the same. What was the Automotive Training Managers Council is now the ASE Training Managers Council. The name change not only expresses ATMC’s close relationship with ASE, but also reflects the organization’s growing membership base that includes training managers from both the auto and heavy vehicle sectors. ATMC will continue to provide members with opportunities to network and to share solutions to common training problems. ATMC’s accreditation program for in-service training is being renamed also. It is now called ASE Accredited Training Providers.

Although the names have changed, the goal remains the same—to help make education and training for the automotive service industry the very best it can be.
Are you certified? ASE Certification verifies your technical knowledge in the automotive service industry.

Wear your credentials {and pride} on your sleeve.

IMPORTANT ONLINE RESOURCES

ASE Test Registration Info
ASE.com/Register

Training Resources
ASE.com/AccreditedTraining

ASE Webinars
YouTube.com/ASEcampus

Test Prep, Study Guides, Practice Tests, Testing Tips and Demos
ASE.com/TestPrep

myASE “How-To” Demos
ASE.com/myASEdemos

ASE Consumer Webpage
ASE.com/Drivers

ASE Store
ASE.com/Store