

**30 SEC ASE RADIO SPOT #1**

**COMMUNICATE FOR BETTER AUTO SERVICE**

**HERE ARE SOME AUTO REPAIR TIPS, COURTESY OF THE NON-PROFIT NATIONAL INSTITUTE FOR AUTOMOTIVE SERVICE EXCELLENCE:**

**WHEN IT COMES TIME FOR VEHICLE REPAIRS, GOOD COMMUNICATION WILL HELP ENSURE A GOOD REPAIR EXPERIENCE.**

**WHEN TAKING YOUR VEHICLE IN FOR REPAIRS, GIVE THE TECHNICIAN AS MUCH INFORMATION AS YOU CAN.**

**NOTE WHEN THE PROBLEM FIRST STARTED AND IF IT IS CONSTANT OR PERIODIC. NOTE WHETHER THE PROBLEM HAPPENS AT ALL SPEEDS, OR DURING BRAKING, OR SHIFTING.**

**TO LEARN MORE ABOUT FINDING GOOD AUTO SERVICE, VISIT W-W-W-DOT A-S-E- DOT COM.**