ASE Launches Online Practice Tests

In response to requests from the industry, ASE has launched its Official ASE Practice Tests. This new ASE product offers technicians and other automotive professionals the opportunity to take no-stakes online practice tests, with questions of the same content and format as those used on the ASE certification exams. The Practice Tests are half the length of the regular ASE tests and provide feedback in the form of a performance report and explanations for correct and incorrect answers.

The Official ASE Practice Tests will help prepare candidates for the regular ASE certification tests through an independent, precertification assessment of their competency, giving them an opportunity to improve their skills in areas of weakness prior to taking the ASE certification test.

“The secondary goals of the Official ASE Practice Tests are to ease candidate anxiety for those with a fear of failing the ASE certification tests and to establish a comfort level with an electronic format similar to our Computer-Based Testing (CBT),” said Tim Zilke, ASE President & CEO. “The initial practice tests offered will be A1 through A8 and P2. Plans are in the works for practice tests across collision, truck, and the Advanced Level areas.”

Vouchers for the practice tests are available online through the ASE Store site, www.ase.com/store. The cost varies based on the number ordered: 1–2 vouchers—$14.95 each; 3–24 vouchers—$12.95 ea.; 25+ vouchers—$11.95 ea. (Employers should contact ASE for special pricing on quantities of 500 or more.)

The Official ASE Practice Tests are computer-based and mimic the actual ASE CBT certification tests as closely as possible. Once completed, the user can view and print a performance report. The report shows the questions organized by content areas, with a brief description of the question, and indicates if the question was answered correctly. Users have the ability to go back to any of the questions from this page and see the entire question, plus the explanation of why one particular answer is correct and the other answers are incorrect.

Visit www.ase.com for more information about this new program.

And the Winner Is...George Paleologos, an ASE-certified Master technician with multiple ASE certifications from Chicago, was selected as the winner of the 2009 ASE Race Experience. His name was selected from the list of technicians who registered to take an ASE test in 2009 or registered for the contest on the ASE website. As the winner, George received an expense-paid trip for two to Phoenix, Arizona to attend a race event and meet driver Kasey Kahne in person. Visit the ASE website at www.ase.com to read an online profile of George Paleologos.
We're Changing...

ASE TechNews is changing. With this issue, the paper edition of the newsletter begins its focus on program news and the latest offerings from ASE. We’re renaming it TechNews Express to reflect this sharper focus. Look to our website (www.ase.com) for new online editions, which will contain in-depth features and stories, technician and business profiles, technical articles and more. The first online edition launches May 1, 2010. As always, we welcome hearing from you, our readers. Send us a note at mlawson@ase.com or write us a letter to the address on our masthead.

Martin Lawson, Editor

Preparation Resources abound on www.ASE.com/testprep

If you are anxious about ASE testing, looking to bone up on your knowledge, or simply want to lend a helping hand to a young colleague about to register for his first test, the ASE website should your first stop. Visit www.ase.com/testprep for a content-rich experience for plenty of helpful resources. You’ll find there:

- A short online Movie that explains how ASE tests are constructed, and how to go about preparing for them.
- An Interactive Presentation that discussed the three types of ASE test questions you’ll encounter on any ASE exam.
- Our new Official ASE Practice Tests with ASE-style questions for tests A1–A8, and test P2. See page 1 article about this new offering from ASE.
- Free, downloadable Official ASE Study Guides with detailed test specs, test list, and sample questions for each test. Each Guide also includes a list of aftermarket training resources.
- A list of local community colleges and technical training schools that have been evaluated by NATEF, ASE’s education foundation.
- A list of in-service training providers evaluated through a quality-assurance process called CASE (Continuing Automotive Service Education) and certified by ASE.
- Spanish-language resources, and more.

Maintenance and Inspection Program Launches

ASE's M&I E-Learning Program went live last fall. Consisting of four training modules plus an online quiz, the program is targeted to prospective and entry-level maintenance personnel and is available exclusively online.

The training modules in the program feature audio and visual content, interactive exercises and questions, and more. Content areas cover:

- Preparation and Documentation
- Fluids, Filters, Belts and Hoses Inspection and Service
- Suspension, Tire and Brake Inspection and Service
- Body, Battery, Charging and Electrical Systems Inspection and Service

A fifth module consists of a 40-question online quiz that features traditional multiple-choice questions as well as other types specifically designed for computer delivery. Upon achieving a passing score on the quiz, users may print a customized certificate of recognition. (Note: The credential from this program is not an ASE certification.) A single fee of $39.99 includes all four training modules plus the quiz.
NATEF Launches a New E-Learning Standard for Programs

NATEF launched Standard 11-E-Learning in the 2009–2010 school year. This standard was established to help programs having difficulty meeting the hour requirements for program certification. Some of the highlights of the standard are:

- E-learning must take place outside of the classroom and lab/shop time and may count for up to 25 percent of the required hours in each area.
- Instruction must include tests to assess student knowledge and understanding of content.
- An electronic Learning Management System (LMS) must be incorporated to track student progress and provide reports to the instructor.
- E-learning software providers must establish the average time required to complete a learning activity.
- Programs must meet six criteria to apply for certification using E-learning hours.
- E-learning must be available to all students enrolled in a program.
- Standard 11-E-Learning is optional, not required.

“"To find out more about E-Learning Standard for Programs, see the NATEF website at www.natef.org"

Program Numbers Hit New High

Despite the recent economic downturn, NATEF continues to see growth in the number of certified programs nationwide. This past summer, the number of certified programs reached an all-time high of 2,364 programs. Additionally, NATEF continues to receive high numbers of applications for program certification.

NATEF and Competitions: The Back-Story

SkillsUSA—National Competition, Kansas City, Missouri

All the secondary and post-secondary Gold, Silver, and Bronze medal winners in automobile technology were from ASE-certified/NATEF programs this year. All of these winners scored in the top 3% on the written test. The Gold Medal winner in the post-secondary competition had the highest written test score and the Silver Medal winner had the third highest written test score. In the past, there has been a strong correlation between the medal winners and their performance on the written test. This year continued to support history.

In the collision repair and refinish categories, the winners in the secondary and post-secondary refinishing technology and secondary and post-secondary collision repair categories from ASE-certified/NATEF programs had a strong showing as well. Five of the six medalists in collision repair were from certified programs; two of the six in refinishing technology were from certified programs (but all had certified automobile programs at the school).

Meanwhile, the three U.S. students who competed in Automobile Technology, Autobody Repair, and Car Painting at the Global Competition in Vancouver, B.C., were all from ASE-certified/NATEF programs.

Open for Business

The ASE Store is your source for ASE embroidered apparel, soft goods, hard goods, as well as official ASE signage, decals, insignia, pins and more. The Store is open 24/7 at www.asestore.com or call 703-669-6600 during business hours to obtain a printed store catalog. ASE insignias have a new design, so check us out!
Spring 2010

ASE CERTIFICATION TEST REGISTRATION BOOKLET

Registration Deadline: March 31, 2010
Test Dates: May 6, 11, and 13, 2010
Register early for your choice of test center.

Choose from among a wide range of test categories:
- Automobile
- Automobile Service Consultant
- Advanced Level
- Alternate Fuels/CNG
- Collision Repair and Refinish
- Engine Machinist
- Medium/Heavy Truck
- Truck Equipment
- School Bus
- Transit Bus
- Undercar Specialist
- Parts Specialist
Plus: Recertification Tests!

National Institute for AUTOMOTIVE SERVICE EXCELLENCE

Register Online at www.ase.com

How To Register—Spring 2010 ASE Tests

• You may register by mail, telephone, or online, but register only once. Once you submit your request, ASE cannot cancel it or substitute another person.
• Registration Forms and Fees must be received at ASE in Iowa City, Iowa, by March 31, 2010. (To prevent delays, do NOT mail to ASE in Leesburg, Virginia.)
• If you do not receive your Admission Ticket within two weeks of submitting your registration, call the ASE Help Desk at 1-800-388-5584.
• Any processing after the close of registration may incur a $35 late fee per person.
• ASE/ACT cannot be responsible for lost or misdirected mail.

Online:
• After submitting your registration, you will immediately be sent an e-mail confirming receipt.
• Payment: MasterCard, Visa, Discover, or American Express only.
• Admission Tickets will be sent in March.

By Mail:
• Payment: Check or Money Order to: ASE Credit Card: MasterCard, Visa, Discover, or American Express.
• Mail Registration Form and payment IN THE SAME ENVELOPE to:

Regular Mail:
ASE • P.O. Box 4007 • Iowa City, IA 52243

Overnight Mail (FedEx, UPS, etc.) ONLY:
ASE • Tyler Building, (86) • 301 ACT Drive • Iowa City, IA 52245
Phone: 1-800-388-5584

By Telephone:
• Please have a current Registration Booklet, (your Recertification notice, if applicable), and credit card handy before calling.
• Hours of operation: Central Time 7 a.m.–7 p.m. Monday–Friday
7 a.m.–5 p.m. Saturdays
• Payment: MasterCard, Visa, Discover, or American Express only.

Test Preparation Resources

Anxious about testing? Need practice? Looking for training materials? Check out the enhanced “Service Professionals” section at www.ase.com/testprep for the following:


• Official ASE Study Guides. One for each test series, the guides explain what’s covered on each test, contain example questions, and list of aftermarket training. Available for free download, or order a free copy by calling 703-669-6600, ext 402.

• Online Test Taking Tips. This resource allows you to explore the types of questions found on ASE tests.

• Multi-Media Tour. A more detailed discussion of the ASE testing process, from test prep tips to strategies to use at the test center.

• More. Listing of NATEF schools, aftermarket training, Spanish-language resources and more.
Employer Category Codes

From the tables below, select the category that best describes your current employer and enter the code on the Registration Form, Question 8a.

**New Car Dealership/Distributor**
- 23C Acura
- 51C Audi
- 32C BMW
- 12B Buick
- 13B Cadillac
- 15B Chevrolet
- 16B Chrysler
- 17B Dodge
- 18B Ford
- 35C Honda
- 22B Hummer
- 25C Hyundai
- 38C Infiniti
- 24C Isuzu
- 30C Jaguar
- 11B Jeep
- 02C Kia
- 01C Land Rover
- 40C Lexus
- 19B Lincoln-Mercury
- 36C Mazda
- 37C Mercedes-Benz
- 26C Mitsubishi
- 53C Nissan
- 21B Pontiac
- 39C Porsche
- 41C Saab
- 14B Saturn
- 42C Subaru
- 44C Suzuki
- 43C Toyota
- 45C Volkswagen
- 46C Volvo
- 99C Other

**New Truck Dealer/Distributor**
- 52B Chevrolet Truck
- 54B Dodge Truck
- 55B Ford Truck
- 53B Freightliner
- 56B GMC
- 57B International
- 58B Kenworth
- 59B Mack
- 65C Mitsubishi-Fuso
- 60B Peterbilt
- 64B Sterling
- 63B UD
- 61C Volvo Truck
- 63B Western Star
- 99B Other

**Independent Repair Shop**
- 75D ACDeColt Total Service Support
- 76D Auto Value/Bumper to Bumper
- 82D Best Auto
- 77D Federated
- 83D IAPA Auto Service Professional
- 84D Parts Plus Car Care Centers
- 79D TECH.NET Professional Auto Service
- 80D NAPA AutoCare Center
- 85D Auto/Light Truck
- 86D Med/Hvy Truck
- 90D School Bus
- 87D Transit Bus/Coach
- 89D Trailer
- 99D Other

**Specialty Shop**
- 01E Transmission Shop
- 02E Just Brakes
- 09E Tuffy
- 99E Other

**Tire Dealer**
- 01G Bridgestone/Firestone/Tires Plus
- 02G General
- 03G Goodrich
- 04G Goodyear
- 06G Independent
- 07G Big O
- 08G Merchant’s
- 09G NTB
- 10G Tire Kingdom
- 99G Other

**Fleet Repair/Maintenance Operation**
- 01H UPS
- 02H First Student
- 03H Waste Management
- 04H FedEx
- 05H First Vehicle Services
- 06H Wal-Mart Transportation
- 08H Auto/Light Truck
- 06H Med/Hvy Truck
- 90H School Bus
- 87H Transit Bus/Coach
- 89H Trailer
- 91H Utility
- 88H Independent
- 99H Other

**Collision Repair Shop**
- 17K ABRA Auto Body & Glass
- 11K CARSTAR
- 12K Caliber Collision Center
- 15K Collision MAX
- 13K Sterling Collision Centers
- 14K True2Form
- 48K Independent
- 99K Other

**Collision Damage Estimating**
- 51L Allstate Insurance
- 52L Farmers Insurance
- 53L GEICO Insurance
- 54L Kemper Insurance
- 55L Liberty Mutual Insurance
- 56L Nationwide Insurance
- 57L Progressive Insurance
- 58L Prudential Insurance
- 59L Sentry Insurance
- 60L State Farm Insurance
- 61L Travelers Insurance
- 62L USAA Insurance
- 60J Other Insurance Company
- 61J Hertz
- 51J GE Fleet Services
- 52J IdeaLease North America
- 62J National Car Rental
- 53J PCLease
- 54J Penske Truck Leasing
- 55J Ryder Transportation Services
- 65J Thrifty Car Rental
- 56J XTRA Lease
- 85J Auto/Light Truck
- 86J Med/Hvy Truck
- 90J School Bus
- 87J Transit Bus/Coach
- 89J Trailer
- 99J Other

**Volumes Retailer**
- 29F Sears Tire Group
- 96F The Pep Boys
- 99F Other

**Volume Retailer**
- 01G BridgeStone/Firestone/Tires Plus
- 02G General
- 03G Goodrich
- 04G Goodyear
- 06G Independent
- 07G Big O
- 08G Merchant’s
- 09G NTB
- 10G Tire Kingdom
- 99G Other

**Tire Dealer**
- 01G Bridgestone/Firestone/Tires Plus
- 02G General
- 03G Goodrich
- 04G Goodyear
- 06G Independent
- 07G Big O
- 08G Merchant’s
- 09G NTB
- 10G Tire Kingdom
- 99G Other

**Fleet Repair/Maintenance Operation**
- 01H UPS
- 02H First Student
- 03H Waste Management
- 04H FedEx
- 05H First Vehicle Services
- 06H Wal-Mart Transportation
- 08H Auto/Light Truck
- 06H Med/Hvy Truck
- 90H School Bus
- 87H Transit Bus/Coach
- 89H Trailer
- 91H Utility
- 88H Independent
- 99H Other

**Recertification Tests**
- Adv Auto—L2R
- Collision—ALL
- Parts—ALL
- Service Consultant—C1

**Regular Tests**
- Auto—A1, A4, A5, A8, A9
- Adv Auto—L2
- Collision—ALL
- Parts—ALL
- Service Consultant—C1

**Spring 2010 Test Schedule**

**May 6–7:00 p.m.**
- Regular Tests
  - Auto—A2, A3, A6, A7
  - Adv Auto—L1
  - School Bus—S1, S2, S3, S7
  - Transit Bus—H1, H3, H4, H5
  - Truck Equipment—ALL
  - Track—T2, T6, T7, T8

**May 11–7:00 p.m.**
- Regular Tests
  - Auto—A2, A3, A6, A7
  - Adv Auto—L1
  - School Bus—S1, S2, S3, S7
  - Transit Bus—H1, H3, H4, H5
  - Truck Equipment—ALL

**May 13–7:00 p.m.**
- Regular Tests
  - Adv Auto—L1R
  - Truck—ALL
  - Truck Equipment—ALL

**Recertification Tests**
- Adv Auto—L1R
- Truck—ALL

**Recertification Tests**
- Adv Auto—ALL
- Alt. Fuels—FR
- Machinist—ALL
- School Bus—ALL
- Exhaust—X1

**Other Employer Types**
- 99Z All
<table>
<thead>
<tr>
<th>Location</th>
<th>Test Centers</th>
</tr>
</thead>
<tbody>
<tr>
<td>ALABAMA</td>
<td>9000 Hartford (Marriott Harford)</td>
</tr>
<tr>
<td>ALASKA</td>
<td>4035 Oak Hill</td>
</tr>
<tr>
<td>ARIZONA</td>
<td>5031 Glendale</td>
</tr>
<tr>
<td>CALIFORNIA</td>
<td>1383 Alhambra</td>
</tr>
<tr>
<td>COLORADO</td>
<td>4351 South Park Hill Drive</td>
</tr>
<tr>
<td>CONNECTICUT</td>
<td>1301 Meriden (Conn Coll)</td>
</tr>
<tr>
<td>DELAWARE</td>
<td>4900 Fowlstons Mill Rd</td>
</tr>
<tr>
<td>FLORIDA</td>
<td>3434 North 42nd St</td>
</tr>
<tr>
<td>GEORGIA</td>
<td>205 Bond St</td>
</tr>
<tr>
<td>IDAHO</td>
<td>3502 Shoshone St</td>
</tr>
<tr>
<td>ILLINOIS</td>
<td>2502 East Main St</td>
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<tr>
<td>INDIANA</td>
<td>3100 No 80th St</td>
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<tr>
<td>KANSAS</td>
<td>4039 East Saginaw St</td>
</tr>
<tr>
<td>KENOSHA</td>
<td>3001 North 13th St</td>
</tr>
<tr>
<td>KY</td>
<td>2200 E 8th St</td>
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<tr>
<td>LA</td>
<td>4010 2nd Ave S</td>
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<tr>
<td>MD</td>
<td>4000 E 2nd Ave</td>
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<tr>
<td>MA</td>
<td>3001 East 2nd Ave</td>
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<tr>
<td>MINNESOTA</td>
<td>3001 East 2nd Ave</td>
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<tr>
<td>MONTANA</td>
<td>3001 East 2nd Ave</td>
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<tr>
<td>NEVADA</td>
<td>3001 East 2nd Ave</td>
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<tr>
<td>NEW JERSEY</td>
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<td>NEW MEXICO</td>
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<td>NEW YORK</td>
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<td>OR</td>
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<td>PA</td>
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<td>TN</td>
<td>3001 East 2nd Ave</td>
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<tr>
<td>TX</td>
<td>3001 East 2nd Ave</td>
</tr>
<tr>
<td>WV</td>
<td>3001 East 2nd Ave</td>
</tr>
</tbody>
</table>

Select a Test Center that is convenient for you and indicate the center number and your location registration Form under Question 9. Visit www.ets.org for late changes to this list. If the Test Center you request is full or unavailable, we will assign you to an alternate location.

Test Centers—Spring 2010—Subject To Change

For late changes to this list. If the Test Center you request is full or unavailable, we will assign you to an alternate location.
Registration Form

ASE Tests—Spring 2010

Use this form or register online at www.ase.com

1. Social Security Number: [ ] Telephone Number: ( )

1. Previous Tests: Have you ever registered for any ASE certification tests before? Yes [ ] No [ ]

2. Last Name: [ ] First [ ] M.I.

3. Home Mailing Address:

P.O. Box or Number, Street, and Apt. Number

City

State    ZIP Code

4. Date of Birth: [ ] Month [ ] Day [ ] Year

5. Gender: [ ] Male [ ] Female

6. Race or Ethnic Group: Blacken only one circle. (For research purposes. It will not be reported to anyone and you need not answer if you prefer.)

1 [ ] American Indian 2 [ ] African American 3 [ ] Caucasian/White 4 [ ] Hispanic/Mexican

5 [ ] Oriental/Asian [ ] Other

7. Education: Blacken only one circle for the highest grade or year you completed.

High School (including Vocational) [ ] Trade School (Post H.S.) [ ] College [ ]

8a. Employer Code: Choose the appropriate employer code. [ ]

8b. Employer Name, Address and Telephone:

Company Name

Mailing Address

City

State    ZIP Code    Telephone Number

E-mail Address for Owner or Manager

Fax Number

9. Test Center: See the list of test centers.

Center Number

City

State

10. Tests: Blacken the circle(s) for regular tests; square(s) for recertification tests. See page 5 for the specific date of each test.

Regular Recertification Regular Recertification

| A4 Auto: Suspension and Steering | A4R | M2 Machine: Cylinder Block Spec. | M2R |
| A6 Auto: Electrical/Electronic Systems | A6R | P1 Parts: Med/Hvy Truck Dealership Parts | P1R |
| A7 Auto: Heating and Air Conditioning | A7R | P2 Parts: Automobile Parts | P2R |
| A8 Auto: Engine Performance | A8R | P3 Parts: Truck Atv/Brake Parts | P3R |
| B3 Coll: Non-Structural Analysis | B3R | S1 School Bus: Body Sys. and Spec. Equip. | S1R |
| B4 Coll: Structural Analysis | B4R | S2 School Bus: Diesel Engines | S2R |
| B5 Coll: Mech. and Elec. Components | B5R | S3 School Bus: Drive Train | S3R |
| C1 Service: Automobile Service Consultant | C1R | S5 School Bus: Suspension and Steering | S5R |
| E1 Truck Equip: Installation and Repair | E1R | S6 School Bus: Elec./Electronic Systems | S6R |
| E3 Truck Equip: Aux. Power Sys. | E3R | T1 Med/Hvy Truck: Gasoline Engines | T1R |
| F1 Alt. Fuel: CNG Vehicle | F1R | T2 Med/Hvy Truck: Diesel Engines | T2R |
| H1 Transit Bus: CNG Engines | H1R | T3 Med/Hvy Truck: Drive Train | T3R |
| H2 Transit Bus: Diesel Engines | H2R | T4 Med/Hvy Truck: Brakes | T4R |
| H3 Transit Bus: Drive Train | H3R | T5 Med/Hvy Truck: Suspension and Steering | T5R |
| H5 Transit Bus: Suspension and Steering | H5R | T7 Med/Hvy Truck: HVAC | T7R |
| H7 Transit Bus: HVAC | H7R | X1 Spec: Exhaust Systems | X1R |
| H8 Transit Bus: PMI | H8R | X1 Spec: Exhaust Systems | X1R |

11. Fees:

Number of Regular tests (except L1/L2) marked above \( \times \$28 = \$ \)

Number of Advanced tests (L1 or L2) marked above \( \times \$56 = \$ \)

Recertification Tests: \$28 each (\$56 each for L1 and L2) up to \$74 maximum. (The \$74 maximum limits only how much you pay to recertify, not the number of recertification tests you may take.)

TOTAL FEE = \$ 

12. Fee Paid By:

[ ] Check/Money Order [ ] MasterCard [ ] Visa [ ] Discover [ ] American Express

Credit Card Number

Expiration Date

Signature of Cardholder

(Required, even if same as Registrant.)

13. Registrant's E-Mail Address:

(Optional information. AOL users be sure to add "@aol.com" to your screen name. Example john@doe@aol.com)

14. Authorization: I accept the terms set forth in the Registration Booklet. I further certify that the information I have provided is true and correct.

Signature of Registrant

Date
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REGISTER NOW for Spring Tests!
Form on page 7, or register online at www.ase.com

ASE Test Dates

- Spring 2010, Nationwide
  Register by March 31, 2010
  Tests: May 6, 11, and 13, 2010
  www.ase.com
- Summer 2010, over 230 Centers (Computer-Based Testing)
  Register: July 9-August 16, 2010
  Testing: July 16-August 23, 2010
  www.ase.com/cbt