



TECH News Express

PUBLISHED BY THE NATIONAL INSTITUTE FOR AUTOMOTIVE SERVICE EXCELLENCE

Spring 2012

24/7 Test Registration at myASE.com

ASE has moved all tests to a computer-based testing format as of 2012. While all certification testing will still take place at secure, proctored test centers, the new, enhanced program offers:

- Immediate test results
- Testing offered during eight months of each year
- Choice of testing dates and times, including weekends
- All ASE tests, both certification and recertification
- Same price as ASE's 2011 testing

As part of ASE's improvements, technicians and employers will find a beefed-up myASE portal (www.myASE.com) where they can:

- Register and schedule tests 24/7 during the test registration windows
- Check certification status anytime
- Receive recertification reminders
- Check account balances and more

First-timers will be prompted to create a myASE account, while previous test-takers will find their ASE data imported and waiting for them. Establishing a myASE account takes only a few minutes. It's fast, secure, and gives technicians instant access to their account.

Employers have the option of establishing a myASE company account so they can keep track of their technicians' certification status, receive recertification reminders, manager payments, and more.

Those who prefer to register and schedule their tests by telephone may call our testing partner, Prometric, at 1-877-346-9327, Monday through Friday, 8 a.m. to 8 p.m. (ET) during registration windows.

Last Chance to Register for Spring ASE Tests—May 21. Test Offered: April 1 – May 31

Register at www.myASE.com or call our testing partner, Prometric, at 1-877-346-9327. Test Offered: April 1 – May 31



Industry Education Alliance Formed

One of the biggest challenges facing the automotive service industry is the replacement of our increasingly older technician workforce. We've been talking about a technician shortage for years, and many are becoming concerned that we are not recruiting enough young people into considering a career in the automotive industry. ASE has been working to help address this issue, and the latest effort is the new Industry Education Alliance.

The ASE Industry Education Alliance is an effort between ASE and the National Automotive Technicians Education Foundation (NATEF), Automotive Youth Educational Systems (AYES), the North American Council of Automotive Teachers (NACAT) and the Automotive Training Managers Council (ATMC). Each organization brings a unique value and expertise to the challenge of



The Alliance will work to attract young people to automotive careers

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finding and training the qualified workforce of today and tomorrow by providing standards to ensure that pools of qualified technicians are available locally across the nation.

Through this alliance, ASE will be able to provide lifelong career support for those individuals who choose an automotive career, with specific milestones involving educational standards, school-to-work programs, instructor support, ongoing development training for working technicians and much more!

ASE will be introducing the Industry Education Alliance in 2012 to engage companies and individuals in helping to ensure that we have the qualified workforce candidates we'll need to diagnose and repair our increasingly sophisticated vehicle fleet. There is no more important issue affecting the future success of our industry than finding and training the technicians of tomorrow. For more information, contact Trish Serratore at 703-669-6633 or by e-mail at tserratore@ase.com.



Top Technicians. Forty automotive professionals were recognized at the ASE's Fall Board Meeting in Charlotte, North Carolina, this past November. The annual awards banquet spotlights top scorers on ASE tests. Thirty companies from OEM and Aftermarket segments sponsored the individual recognition awards in Auto, Truck, Collision and Parts categories, along with three instructor awards. Award sponsors also considered on-the-job excellence, community service, and other factors when selecting honorees.

Visit www.ase.com (News and Events tab) for more details on the winners.

2012 ASE Testing

March 1
Registration
Opens

April-May
Testing
April 1-May 31

June 1
Registration
Opens

July-August
Testing
July 1-Aug. 31

September 1
Registration
Opens

October-November
Testing
Oct. 1-Nov. 30

www.myASE.com



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- Hours: **8:30 am-5 pm, Eastern Time, Mon.-Fri., except holidays**

ASE Supports





NATEF Prepares to Launch New Model for Automobile Standards

Since the first standards for accreditation of automobile programs were developed and introduced in 1982, NATEF has worked with business and education partners to address the needs of employers looking for career-entry technicians. The standards and requirements for program accreditation have evolved over the years to reflect the changes in the industry. In response to the most recent requirements expressed by employers, NATEF convened a task force of fourteen educators to examine these requirements.

Throughout much of last year, the task force was charged with reviewing the existing NATEF task list to identify the skill sets needed for employment. After a three-day workshop and a series of webinars, the task force made recommendations for a new model for program accreditation. This new model was vetted at conferences and meetings where automotive educators, administrators, and employers were present. The new model addresses the need for a skilled workforce and the challenges faced by educational programs at the secondary and post-secondary levels.

NATEF would like to recognize the task force for their dedication, time, and effort devoted to the project.

The proposed new model will be presented to the automobile program standards revision workshop in 2012. The work-

"The standards and requirements for program accreditation have evolved over the years to reflect the changes in the industry."



Seated left to right: Brian Manley, Keith Littleton, Steve Folks, Colin Williamson, and Chris Van Stavoren. Back row: Leo VanDelft, Mike Saavedra, Carl Hader, Mark Couvillon, Mike McGhee, Sonny Reeves, Jim Anderson, Jack Davis, and Michael Richards.

shop group of subject matter experts, representing a broad cross-section of education and industry, will review the new model and make recommendations for program standards. The recommendations will be presented to the NATEF Trustees for their approval and will be available before the 2012-13 school year. Information will be posted at www.natef.org.

NATEF President Bill Kersten Announces Retirement

After six years as President of NATEF, Bill Kersten has announced his plans to retire at the end of March 2012. Bill joined ASE in 1979 and spent the majority of his career at ASE as Senior VP of Operations before taking the helm of NATEF in 2006. "My time with ASE and NATEF has been the capstone of a wonderful career," said Kersten. Trish Serratore has been named Bill Kersten's successor. Trish joined ASE in 1988 and was named Senior VP in 2007. Trish brings a depth of industry experience to NATEF and will be working closely with all the organizations within the ASE Industry/Education Alliance (NATEF, AYES, ATMC and NACAT). "Following in Bill's footsteps is a tall order," said Serratore. "I'm looking forward to the challenge and continuing the work to provide the qualified technicians we will need now and in the future."



NA3SA Spring Testing Schedule

The National Automotive Student Skills Standards Assessment (NA3SA) Spring 2012 testing window will be April 2-June 1, 2012.

The price remains at \$15 per student per academic year for a single attempt at any or all tests in a series (automobile, collision repair and refinish, or medium/heavy truck). For more information on the tests, go to www.na3sa.com.

ASE Tech News

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Two Easy Ways to Register and Schedule Your Tests:

Online at www.myASE.com
Or call 1-877-346-9327

ASE Test Dates

**Spring 2012
Registration Opens
March 1**
Registration Deadline:
May 21
www.myASE.com

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April 1 through May 31
Daytime and Weekends